

- 1. Once payment is made there are absolutely no refunds or transfers of date
- 2. If you request a chrome or metallic color there will be an additional charge of \$5/ft.
- 3. You understand and acknowledge that The Knack Company LLC is in now way responsible for making sure the balloon garland will fit in your vehicle.
- 4. You understand and acknowledge that The Knack Company LLC recommends a large SUV or Crossover to pick up the balloon garlands.
- 5. You understand and acknowledge that The Knack Company LLC is not responsible for the condition of the balloons once they leave our buildings doors.
- 6. You understand and acknowledge that The Knack Company LLC will not be responsible in assisting you, in person or over text, message, or phone call.
- 7. You understand and acknowledge that The Knack Company LLC is not responsible for the longevity of the balloons
- 8. You understand and acknowledge that The Knack Company LLC is not responsible for the well being of any individuals at your event.